

Social Media Dispute Resolution Policy

This policy allows for amendments as per the Committee's bylaws. A structured process for dispute resolution is outlined below to ensure fairness, accountability, and compliance:

Initiation of Dispute Resolution:

Disputes related to the interpretation, application, or compliance with this policy may be initiated by the Chair, Vice-Chair, or Communications Director.

Dispute Resolution Process:

1. Upon identifying a potential policy violation or an account dispute e.g. blocked account, the involved parties will attempt to resolve the issue informally through discussion and mutual understanding within 5 days.
2. If the dispute cannot be resolved informally, the Communications Director may implement a 'time-out' period for the involved party's social media activities that pertain to the PAC. This may include:
 - a. A time-out from posting on and/or accessing any of the PAC's social media platforms for up to 7 days.
 - b. Removal of access or being blocked on social media accounts for up to 45 days, depending on the severity of the violation.
3. If the issue persists or if the imposed 'time-out' is contested in writing to comms@lpofma.org, the dispute shall be escalated to a subcommittee within 7 days. The subcommittee will consist of the Chair, Vice-Chair and Communications Director. During this period the account will not regain access.
4. The Chair, together with the Vice-Chair and Communications Director will review the dispute and make a decision based on the evidence and testimonies provided.
5. The decision will be rendered by the subcommittee by majority vote and is considered final. The ruling must be implemented within 15 days from the date of the decision.

Appeals Process:

If the disputed party is dissatisfied with the outcome of the dispute resolution process, they may file an appeal to the full State Committee, which must be considered at the next scheduled meeting. The appeal may be voted on with a simple majority.

Documentation:

All disputes and resolutions must be documented in writing, and records shall be maintained by the State Committee to ensure transparency and accountability.